

10 Sheriff Sims gives thanks

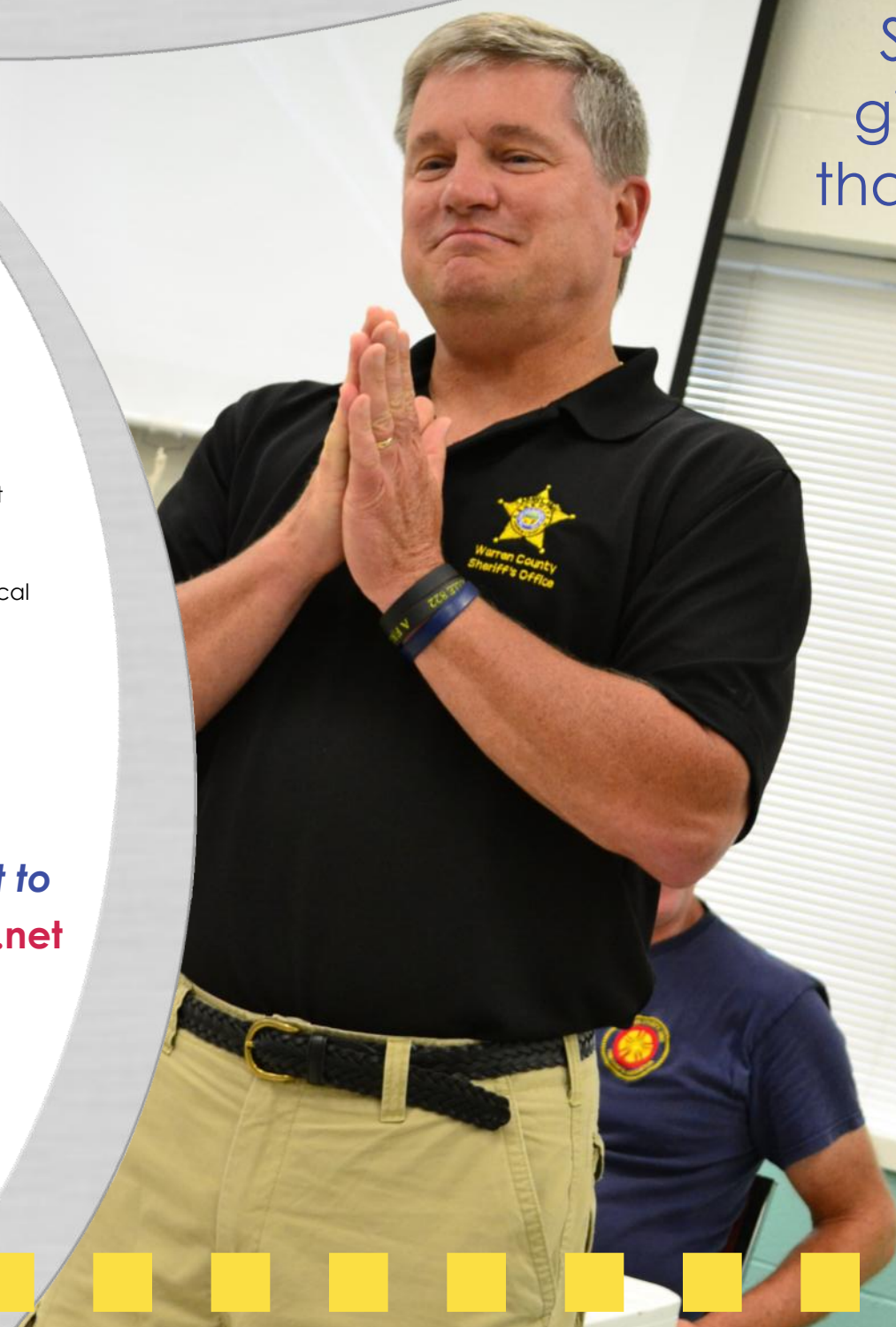
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Submit content to
SafetyNet@wcoh.net

Publisher / Telecom Trainer
Allison Lyons 513.695.2802
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Serving the
WARREN COUNTY ohio
Public Safety Network



Message from the Trainer

SafetyNet Publisher / Telecom Trainer

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SCHEDULE YOUR SHADOW DAY WITH THE TELECOM TRAINER!



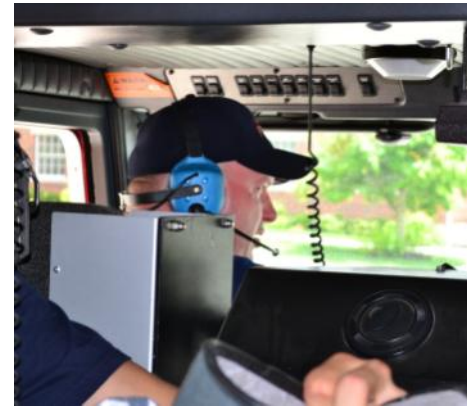
Mason PD's Craig Kline



Deerfield Twp FD's Brad Jenkins &
Chief Doug Wehmeyer



Springboro PD's Lisa Walsh



Lebanon FD's Patrick Redman

My goal is to visit every police station and fire/EMS unit in Warren County! I believe it's helpful to put faces with names - both for your benefit and mine. My mission is to serve you - the agencies - and I can better do that by getting off the Government Campus and into your buildings.

**Check your calendar for when you can host the
Telecom Trainer for a ride-along / tour.**

I want to hear about your training needs, see your facilities, shoot photos and footage for training material, and hear about the challenges you face everyday. This will help me better understand what's feasible and what's unrealistic from a training perspective. Thank you Deerfield Fire, Lebanon Fire, Mason PD, and Springboro PD for already hosting me!

Contact me at allison.lyons@wcoh.com or 513.695.2802

DID YOU KNOW?

- Training Videos on our YouTube Channel have been viewed more than 1,534 times!
- Telecom has more than 97 minutes of training videos available 24/7 on our 3 websites
 - Facebook "Warren County Telecommunications Department"
 - YouTube: "Warren County Telecom"
 - FTP Site: <http://ftp.wcoh.net/public>



RSA Token FAQ

Submitted by: Rhonda Bernard, Application Analyst

I have disbursed nearly 450 RSA Tokens to several county agencies in recent months. I appreciate you making yourselves available to get this project completed, so I'd like to share some FAQs during my visits.

Why do I need a token? The token is a secure tool for performing two-factor authentication for users who access WCPSN's gateway resources such as Fire RMS, Law RMS, IIQ, and your MDC network. RSA tokens make the system more secure by having each user complete two verifications to prove who they are. L.E.A.D.S (Law Enforcement Automated Data System) is also requiring two-factor authentication for our police agencies.

What if I forget my PIN number or want it changed? Email help@wcoh.net to generate a help ticket and get the process started. The Data Systems department will contact you and walk you through the steps of resetting your PIN and to ensure it has been reset without issue.

What if I lose my token? Notify Data Systems within 72 hours. We will immediately disable the account. A new token will be issued at a replacement cost of \$75 billed to your agency. It is up to the individual agencies if the cost is passed onto you personally or not.

Do I pay for another token if mine breaks? If the token is faulty, such as the displaying numbers are missing or blinking, those are replaced by Telecom free of charge. However, if there is damage to the token imposed by its user, your agency will be billed \$75 for a replacement.

Warren County Fire CAD Incident Types and Priorities					
INCIDENT TYPE	DESCRIPTION	PRIORITY	INCIDENT TYPE	DESCRIPTION	PRIORITY
F44	EMERGENCY BUTTON	0	FAWF	WATERFLOW ALARM	4
FGUN	GUNSHOT	0	FBACK	BACK PAIN/INJURY	4
FNOMB	NON BREATHER	0	FBITE	ANIMAL BITE	4
FSTRU	STRUCTURE FIRE	0	FBOAT	BOAT FIRE	4
FAPLAW	AIRCRAFT ACCIDENT	1	FBOMB	BOMB THREAT	4
FDRG	DROWNING IN WATER	1	FCHIM	CHIMNEY FIRE	4
FELESH	ELECTROCUTION	1	FCO	CO POISONING/INHALE	4
FLIGHT	LIGHTNING STRIKE	1	FDIAB	DIABETIC PROBLEMS	4
FODOR	SMOKE ODOR IN STRUC	1	FEDP	EMO DIST PERSON	4
FSTAB	STABBING	1	FELEC	ELECTRICAL FIRE	4
FUNCO	UNCONSCIOUS BURSE SPON	1	FFALL	FALLS	4
FABOAT	WATERCRAFT ACCIDENT	2	FFRAC	FRACTURE/SPRAIN	4
FAINDU	INDUSTRIAL ACCIDENT	2	FFROS	FROSTBITE	4
FAINJU	VEHICLE ACC W/INJURY	2	FGASO	GAS LEAK OUTSIDE	4
FAPARA	SKYDIVE ACCIDENT	2	FHEAD	HEAD PAIN/INJURY	4
FATRAI	TRAIN ACCIDERAIL	2	FHEMO	HEMORRHAGE/LACER	4
FBREA	BREATHING PROBLEMS	2	FHFUEL	FUEL SPILL	4
FBURN	BURNS	2	FHLEAK	HAZMAT LEAK OR SPILL	4
FCHOK	CHOKING	2	FLIFT	LIFTING ASSISTANCE	4
FDRGO	DROWNING OUT WATER	2	FOBGY	OBSTETRIC EMERGENCY	4
FGASI	GAS LEAK INSIDE	3	FOEXPL	BOMB/DEVICE FOUND	4
FHEAR	HEART PROBLEMS	3	FOLZ	LANDING ZONE SETUP	4
FHEAT	HEAT STROKE	3	FOODOR	ODOR INVESTIGATION	4
FNOT	UNKNOWN TYPE FIRE	3	FOUNKN	NATURE UNKNOWN	4
FOD	OVERDOSE	3	FPLANE	AIRCRAFT FIRE	4
FPOIS	POISONING/INGESTION	3	FRHEIG	HEIGHTS RESCUE	4
FRBUIL	BUILDING COLLAPSE	3	FRNOT	UNK TYPE RESCUE	4
FRELVC	ELEVATOR COLLAPSE	3	FSEIZ	SEIZURES/CONVULSIONS	4
FRFLOO	FLOOD VICTIMS RESCUE	3	FVEHI	VEHICLE FIRE	4
FRICE	ICE RESCUE	3	FAPROP	PROPERTY DAMAGE ACC.	5
FRWATE	WATER RESCUE	3	FBODY	DEAD BODY	5
FSTRO	STROKE/CAVITA	3	FOFLOO	FLOODED BASEMENT	5
FSAUC	SUICIDE/ATT SUICIDE	3	FOPOLE	POLE/WIRES DOWN	5
FUNMED	UNK MEDICAL PROBLEM	3	FOTREE	TREE DOWN	5
FABDO	ABDOMINAL PAIN/INJURY	4	FOUT	OUTDOOR FIRE	5
FABIKE	BIKE ACCIDENT	4	FPOLE	ELEC POLE FIRE/ARCH	5
FAC	DEPARTMENT ALL CALL	4	FRANIM	ANIMAL RESCUE	5
FACALL	CALL STATION ALARM	4	FRELVR	ELEVATOR RESCUE	5
FACO	CO DETECTOR ALARM	4	FRLOCK	LOCKOUT BLDG/VEH	5
FAFIRE	FIRE ALARM	4	VC	VEHICLE COVER	5
FALLE	ALLERGIC REACTION	4	F99	PUBLIC SERVICE	6
FAMEDI	MEDICAL ALARM	4	FATEST	ALARM TESTIMONY	6
FANOT	UNK TYPE ACCIDENT	4	FOCLOS	ROAD CLOSING	6
FAPPL	APPLIANCE FIRE	4	FOCONT	CONTROL BURN INFO	6
FASSA	ASSAULT/FIGHT/RAPE	4	FONOTI	NOTIFICATION	6

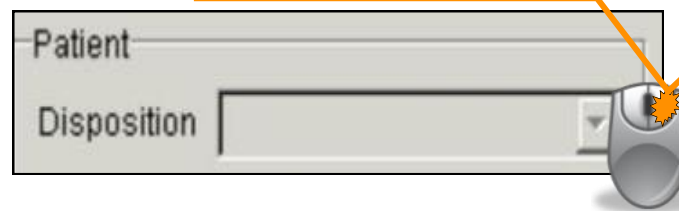
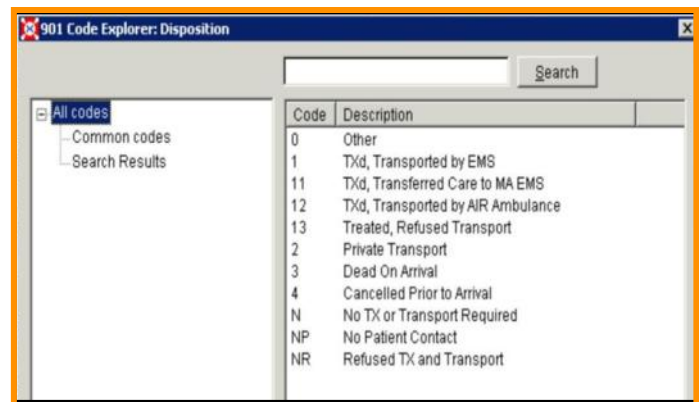
Fire Incident Priority Changes

In an effort to sync with Emergency Service's Storm Plan, 11 incident types have been lowered to a Priority 5, allowing them to be stacked in CAD. This was proposed by The Fire Communications Workgroup & approved by the Fire Chiefs Association and Communications Advisory Board.

- FAPROP - Property Damage Accident
- FBODY - Dead Body
- FOFLOO - Flooded Basement
- FOPOLE - Pole/Wires Down
- FOTREE - Tree Down
- FOUT - Outdoor Fire
- FPOLE - Electrical Pole Fire/Arch
- FRANIM - Animal Rescue
- FRELVR - Elevator Rescue
- FRLOCK - Lockout Building/Vehicle
- VC - Vehicle Cover

FRMS TIP

Right-click drop down boxes to view easier to read lists of selection options.



CAD/RMS

The Life of a 911 Call - PART 1

Scenario: A Lebanon citizen in distress calls 911 from their landline at home.

Caller's local telephone service provider determines that it is a 911 call.

Service provider (even Embarq) sends call over dedicated circuits to Embarq's 911 selective router in Mansfield or Lima, Ohio.

- Mansfield is primary with Lima as backup, but phone companies alternate between locations to keep both tested.
- Embarq is primary telephone company for the County Seat, so they are required to host the 911 solution for all of Warren County.

Call reaches selective router in Mansfield which determines where the call should be sent by using the 3-digit ESN (Emergency Service Number) that points to the responsible Community Name and Police, Fire, and EMS agencies.

- If inside Lebanon city limits, sends it to the 911 equipment at Telecom which directs it to ring the two 911 terminals located at the Lebanon PSAP (Public Safety Answering Point aka Dispatch Center)
- If call comes from outside city limits (e.g. Turtlecreek Twp), Mansfield or Lima sends the call to Telecom's 911 equipment which then routes it to the correct PSAP and terminals inside the County Communications Center.
- If call comes from inside Franklin city limits, call still goes through Telecom's 911 equipment before being directed to the two terminals at the Franklin PSAP.

All 911 calls come through dedicated circuits used only for 911. One circuit comes directly from Mansfield and the other from Lima using completely different routes in the state to get to Telecom. Separate equipment is used for each circuit so that in case of a failure, the other equipment will carry the calls.

As the equipment at Telecom directs the call to the PSAP, it launches a query to the two 911 databases, one in Johnson City, Tennessee and the other in Bristol, Tennessee. These queries look up the telephone number (also known as ANI or Automatic Number Identification) to find the name and address (also known as the ALI or Address Location Information) of the telephone line. The ALI information is returned quickly enough that it typically displays as the 911 call is answered in Dispatch.

Discontinue Installation of MCS2000 Mobile Radios

The MCS2000 mobile radio is "analog-only" and will not work on Warren County's future digital radio system or the existing digital radio systems in Butler, Hamilton, and Clermont Counties, or MARCS. Telecom has "digital-ready" mobile radios in stock to provide for replacement vehicle installs. You may also choose to switch out the MCS2000 radios in preparation for the new digital radio system. Doing this now insures your radios are ready for the switch, and will allow you to communicate with surrounding Counties' digital systems now.

Installation will be at your own expense - we recommend Mobilcomm or a competent person from your staff. Telecom requires this to minimize problems down the road. Telecom's Radio Team is available to help with any installation questions or issues that arise.



NEW TRAINING VIDEO - XTS5000 PORTABLE RADIO



Warren County Departmental Phone Directory

DEPARTMENT	EXT
A.B.L.E. ADULT ED	2987
ABUSE & RAPE CRISIS SHELTER	1185
ADULT STATE PAROLE	1200
ALTERNATIVE SCHOOL	2994
ARMCO PARK	3980
AUDITOR	1235
BOARD OF ELECTIONS	1358
BUILDING DEPARTMENT	1290
BUILDING SERVICES	1463
CANCER FAMILY CARE	2247
CHILD SUPPORT	1580
CHILDREN SERVICES	1546
CLERK OF COURTS	
COMMON PLEAS DIVISION	1120
COUNTY COURT DIVISION	1370
TITLE DIVISION	1175
COMMISSIONERS OFFICE	1250
COMMON PLEAS COURT	1346
COMMON PLEAS COURT ADULT PROBATION DEPT	1244
COMMUNITY CORRECTIONS	2300
COMMUNITY SERVICES	2100
CORONER	1137
COUNTY COURT	1370
D&D QUALITY ASSURANCE DIVISION	2568
DATA PROCESSING	1114
DEVELOPMENTAL & DISABILITIES ADMINISTRATION DIVISION	1652
ADULT SERVICES DIVISION	2507
EARLY INTERVENTION	1545
PSU DIVISION	9200
TRANSPORT	228-4025
DOG WARDEN	1352
DOMESTIC RELATIONS COURT	1340
DRUG TASK FORCE	336-0070
ECONOMIC DEVELOPMENT	2090
EDUCATIONAL SERVICE CENTER	2900
EMERGENCY SERVICES	1315
ENGINEERS	3301
GARAGE (WARREN CNTY)	1350
GENEALOGY	1144

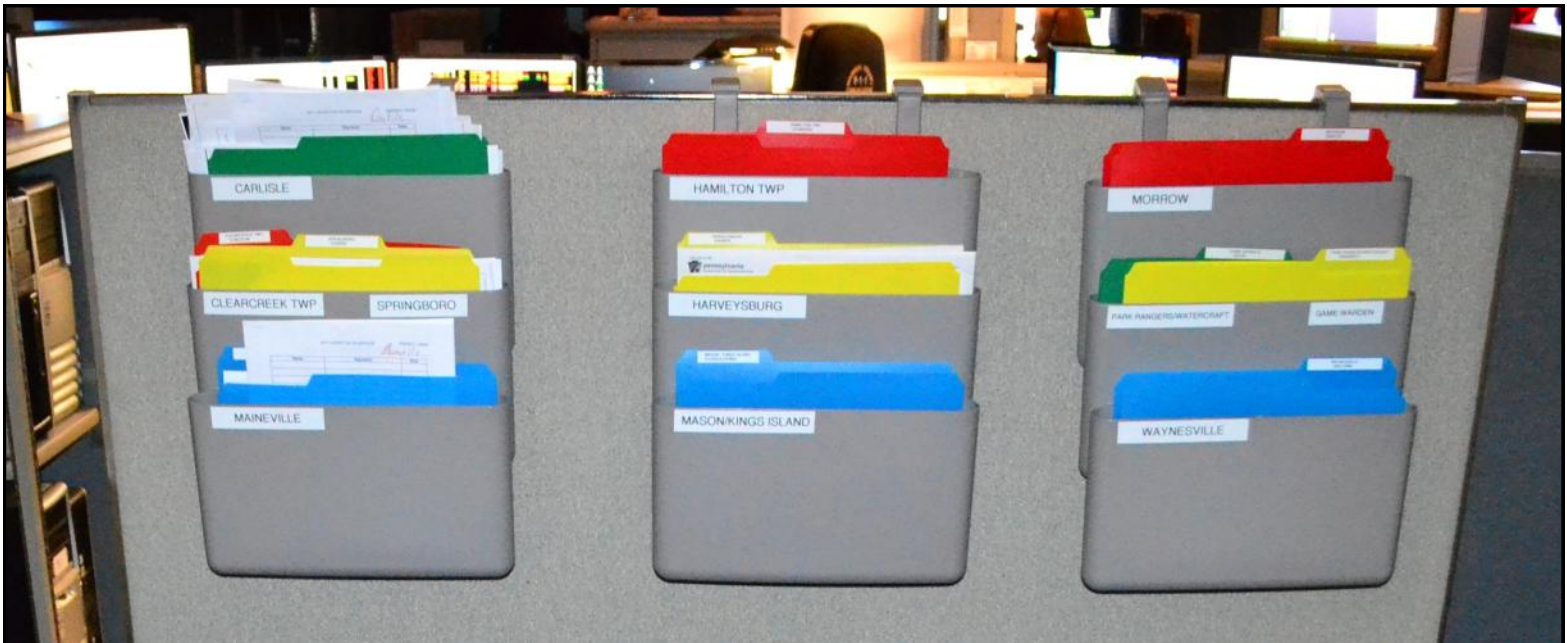
DEPARTMENT	EXT
GRANTS ADMINISTRATION	1259
HEAD START CENTER	2224
HEALTH DEPARTMENT	1228
HIGHWAY DEPARTMENT	3329
HOUSING AUTHORITY TRANSITIONS	3380
HUMAN SERVICES	1420
HUMANE ASSOC / ANIMAL SHELTER	1176
JUVENILE ANNEX BUILDING	1269
JUVENILE COURT	1160
JUVENILE DETENTION CENTER	1392
LAW LIBRARY	1381
MAP ROOM	1190
MARY HAVEN CENTER	1366
MENTAL HEALTH & RECOVERY CENTERS	228-7800
MENTAL HEALTH RECOVERY SERVICES BOARD	1695
MICROFILM DEPT	1585
OFFICE OF BUDGET / MGT	1242
OH STATE PATROL	1333
OH STATE TAX	1215
OHIO STATE UNIVERSITY EXTENSION OFFICE	1311
ONE STOP/WORKFORCE ONE	1130
OPEN OPTIONS INC.	1565
PARK BOARD	1109
PLANNING COMMISSION	1223
PROBATE COURT	1180
PROSECUTOR'S OFFICE	1325
RECORDERS	1382
RECORDS CENTER ARCHIVSE	1815
SHERIFF'S OFFICE	1280
SOIL & WATER CONSERVATION	1337
SOLID WASTE	1209
STATE AUDITOR	1497
T.A.S.C	2880
TELECOMMUNICATIONS	1319
TREASURER'S OFFICE	1300
U.S.D.A. SERVICE CENTER	1336
VETERAN'S OFFICE	1363
WATER DEPARTMENT WAREHOUSE	1184
WATER/SEWER DEPARTMENT	1377
ZONING DEPARTMENT	1294



LAW: EMPTY YOUR LEADS FOLDER

Contributor: Rob Ramby, Day Shift Supervisor

The colored folders as you walk into Dispatch are LEADS folders for each police department, containing printouts and training material that need to be read and signed. Each agency is responsible for periodically stopping by and taking these back to their department.




Consider appointing someone “LEADS Liaison” or have your officers agree to share the task if they’re on campus delivering a prisoner or filing a charge. The following agencies currently have full folders, risking suspension of LEADS access: Carlisle, Springboro, Maineville, and Harveysburg. Please pick up your material, get them signed and returned so you and Dispatch stay in compliance.




Emergency Services says farewell to Matt Haverkos & Bill Becker

Contributor: Nancy Machulskiy



Director Bill Becker has resigned his position to take over as Deerfield Township Administrator. His last day with the department is July 29th, beginning his new position on August 1st. Bill had served for a year as the Interim Township Administrator at Deerfield Twp before coming to Emergency Services in April 2010.

"It's been an enjoyable year. I was not looking to make a move," Bill said, "but this opportunity just presented itself and I wasn't able to pass it up. I will miss many of the people that I have worked with here."



Emergency Services said goodbye earlier this month to Matt Haverkos. Matt first began his career with Warren County as an intern in the Fall of 2007, and was hired full time as L.E.P.C. / Grant Coordinator in July 2008. He has accepted a position with Butler County EMA as Deputy Director, a major accomplishment for someone his age. His last day with Warren County was July 14th.

Both Bill and Matt will be missed within the department.

The Truth about Outdoor Warning Sirens

Contributor: Rick Murray

Warren County has 60 Outdoor Warning Sirens (OWS) designed to alert those who are outside, that an emergency has occurred. The purpose is to move persons into a shelter, and have them tune to Emergency Alert System radio stations for more information.

Clarification OWS's are not solely 'tornado sirens' and are not meant to be heard indoors. If a home is quiet, and outside conditions are nice, a resident may be able to hear a nearby siren while indoors. But when you are indoors and it is noisy (TV, kids, vacuum, etc.) and the conditions outside are noisy (lightning, thunder, etc.) the chance of hearing the siren indoors is reduced.

Notification tools for severe weather?

- **Indoors - All Hazards NOAA Weather Radio** - you can purchase these at your electronics store of choice starting around \$20. Warren County residents should have the two following broadcast frequencies programmed into their Weather Radios:

WXJ46 Miamisburg, Ohio Dayton 162.475

KIH42 Covington, Kentucky Cincinnati 162.550

- **Outdoors - Free Notification to your mobile phone** or home phone, ACCUWEATHER is a reliable notification system.
- Attend a **National Weather Service Weather Spotter class** hosted annually by every county EMA office.



Deerfield Township Sheriffs Joined Safety Town 2011!

An exciting interactive day camp for children ages 4-6 years old - this one week experience gave children confidence and knowledge to be safe at home and during their first years in school. Each day introduced a new theme while building on skills through creative hands-on learning. Trained counselors helped solidify these lessons by making safety fun and meaningful.

[Check out more photos on The Run!](#)



Sheriff Sims visits Harlan Township

Sheriff Larry Sims visited Harlan Twp Fire & Rescue to thank those who helped with traffic for Deputy Brian Dulle's memorial services. He presented people with t-shirts commemorating their support and words of gratitude.



The PULSE

EMT First Responder - 48 Hours \$250 plus \$75 for books

Meets the subject area content and objectives approved by the Ohio Department of Public Safety-Board of EMS.

Competency is demonstrated through written and practical testing.

- Schedule: August 10 - September 16: 6-10pm Tuesdays & Thursdays



EMT Intermediate - 130 hours \$725 plus \$125 books

Prepares students with the practical and academic skills required to take the National Registry EMT-Intermediate certification test. The class includes clinical experience.

- Prerequisites: recent TB test, Hepatitis B and MMR immunizations or titer, current EMT-B certification and Work Keys Assessment.
- Schedule: August 16 - November 19 from 6-10pm on Tuesday & Thursdays; and 8am-5pm on alternate Saturdays

Healthcare Provider CPR - 5 Hours \$65 includes book and card

Provides initial CPR training for the medical professional or allied health worker. Training includes adult, child, infant CPR, AED and airway obstruction as well as bag valve mask. Practical and written tests are given.

Participants who successfully complete the course will receive a CPR card.

- Schedule: Saturday, August 20th from 8:30am-1:30pm

TRAINING AVAILABLE



Miami Valley Hospital
Premier Health Partners

Wednesday, August 17th 5:30-6:30 PM

The New High: "Bath Salts"

Atrium Medical Center 5th Floor Auditorium
200 Medical Center Drive Franklin, OH 45005

Objectives

- Describe the use of "bath salts" as a drug of abuse.
- List the desired psychoactive effects and duration.
- Discuss possible treatments for side effects.



Must attend ALL sessions to receive the full 1.0 contact hour.



The RUN

Harlan Twp Raises \$20,000 for Fellow Firefighters

You may remember a prior SafetyNet issue advertising Harlan Township's "Cooking out Cancer" dinner to raise funds for two of its firefighters battling cancer.

The community showed record support, giving more than \$10,000 - with an anonymous donor matching it with another \$10,000. In total, more than \$20,000 was raised to split between Dale Wright and Tara Lovin.

At Harlan's monthly meeting on July 13th, these brave battlers were surprised with a packed house, dinner, goody bags, gas cards for their drives to treatment, and Price-Is-Right-Sized checks for \$10,000! Visibly shaken, Dale couldn't help but cling to fellow firefighter Tim Williams who presented the checks. Dale's wife also addressed the room, expressing her sincere appreciation for the efforts made by Harlan Twp Fire & Rescue. Tara, with three of her children and husband, could finally breathe a sigh of relief as the burden of some bills were lifted from her family's shoulders.

This evening was proof that community still exists and that small acts of kindness can pile up into life-changing gestures - this time in the form of game-show-sized \$10,000 checks! Cancer isn't getting the best of this Fire Community!



Above: Tara Lovin, Chief Andy Mitten, Tim Williams, Dale Wright



**Commission on
Fire Accreditation
International**

WORKSHOPS @ Washington Twp

August 31-September 1: SELF-ASSESSMENT WORKSHOP	\$495
September 2: STANDARDS OF COVER (BASIC) WORKSHOP	\$325
Attend both for	\$650

All sessions at Washington Twp Fire Headquarters 8320 McEwen Road Dayton, OH 45458

Contact: Chief Jim Neidhard @ 937.433.3083 or visit <http://www.washingtontwp.org/fire/> for more information



The RUN

Deerfield Twp Fire @ Safety Town 2011

Residents were eligible to register their children (FOR FREE!) for either an AM or PM week-long session, offered during the weeks of June 13-17 and June 20-24.



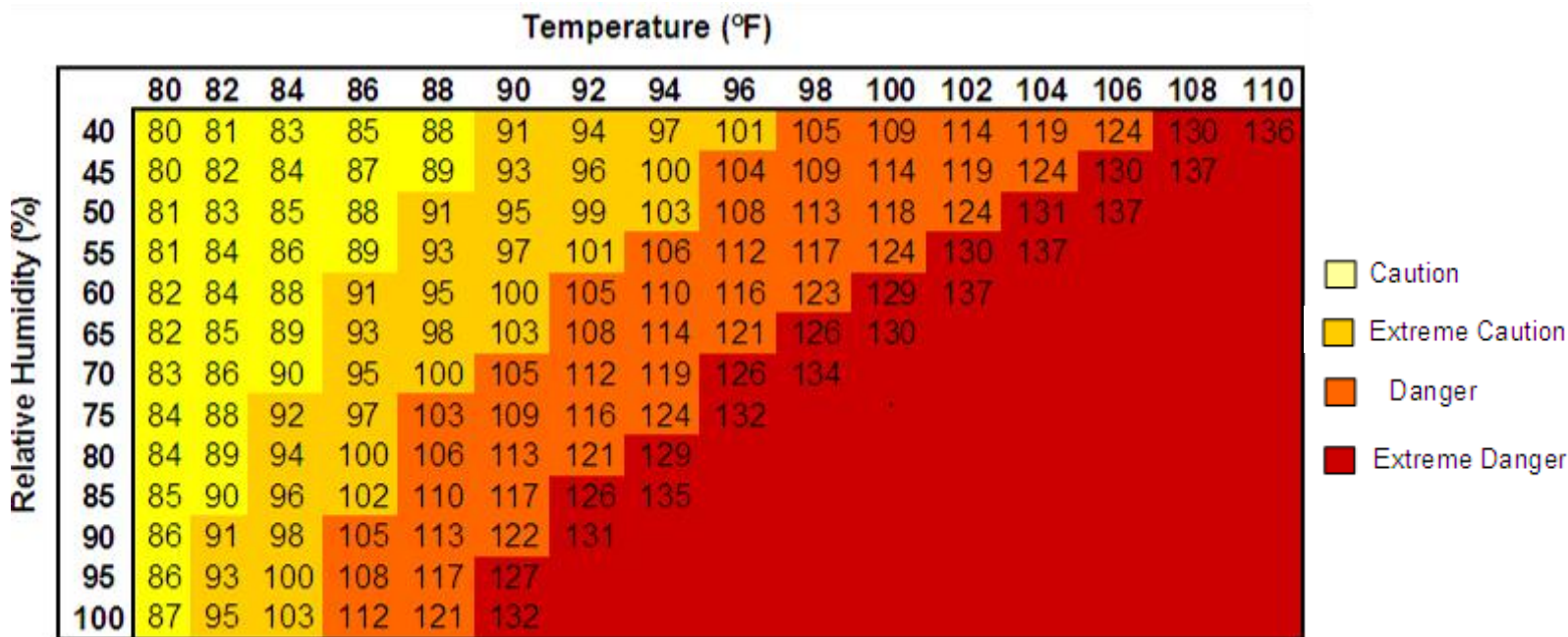
Fire Chiefs July Meeting Recap

Overview of Bethesda's services and updates | Presentation of 9/11 Memorial Traveling Display | Available training highlighted on The Pulse page | Update from Telecom regarding rebanding and discontinuation of MCS2000 mobile radios | Discussion of possible County wide dive rescue team |



Summer Safety @ HOME

NOAA's National Weather Service Heat Index



VEHICLES GET HOT!

Remember this chart before you leave us in the car on a summer day! Cracked windows don't cut it!

Elapsed Time	Temp Rise in Vehicle
10 min	+19°F
20 min	+29°F
30 min	+34°F
60 min	+43°F
1-2 hrs	+45-50°F



The COMMUNITY Board

AUGUST

- 2 Springboro: National Night Out
- 2 Lebanon: National Night Out - Pleasant Square Park in front of post office
- 3 Mason: New Resident Coffee @ Community Center 10:30AM
- 5 Deerfield Twp: Movies in the Park (Cottell) - Justin Bieber
- 6 Lebanon: 2011 Red Hot Blues Run - Downtown Lebanon
- 6 Lebanon: Blues Festival - Downtown Lebanon
- 6 Union Twp: Summer Concert - Cheryl Renee Blues Band 8pm
- 6-7 Lebanon: Civil War Encampment at Glendower
- 13 Union Twp: Summer Concert - Sycamore Community Band 7pm
- 13 Waynesville: "Famous & Infamous" Main Street Tour
- 13 Waynesville: Free Antique & Collectible Appraisals by Mike Gaylord 10-3
- 13 Waynesville: 2nd Saturday Stroll - downtown - 513.897.3885
- 19-20 Carlisle: Railroad Days Festival
- 20 Lebanon: Concert on the Lawn - Glendower
- 20 Mason: Heritage & Bicycle Festival - downtown
- 20 Union Twp: Summer Concert - Comet Bluegrass All-Stars 8pm
- 26 Deerfield Twp: Movies in the Park (Landen-Deerfield) - Toy Story 3
- 26-27 Harlan Twp: 151st Anniversary Celebration @ Whitacre Park
- 27 Deerfield Twp: PowderKeg 5K Trail Race
- 27-30 Lebanon: Beyond Baseball, A Smithsonian Exhibit - WC History Center
- 28 Deerfield Twp: Concert in the Park (Landen-Deerfield)

Looking ahead - Sunday September 11th at 1pm - Warren County 9/11 Memorial Ceremony at 500 Justice Drive.

**PRINT AND SHARE THIS PAGE
WITH YOUR FAMILY FOR
'TOGETHER TIME' IDEAS!**

Public Safety Meetings & Events

AUGUST 2011						
SUN	MON	TUES	WED	THURS	FRI	SAT
	1	2 WCPCA 10AM	3	4 WCFCA 6:30PM	5	6 9/11 Memorial @ Lebanon Blues Fest
7	8	9	10	11	12	13
14	15	16	17	18 FCW 9AM	19	20 9/11 Memorial @ Carlisle Parade
21	22	23	24	25	26	27 9/11 Memorial @ Harlan Twp's 151st anniversary weekend
28	29	30	31			

CAB Communications Advisory Board - 1st Wednesday of odd Months 9AM Commissioner's Room 406 Justice Dr.

WCFCA Warren County Fire Chiefs Association - 1st Thursday of Month 6:30PM Urbancrest Baptist Church in Lebanon

FCW Fire Communications Workgroup - 3rd Thursday of Month 9AM EOC 500 Justice Drive (basement)

WCPCA Warren County Police Chiefs Association - 1st Tuesday of Month 10AM Sheriff's Office 550 Justice Dr.

LCW Law Communications Workgroup - Quarterly 9AM EOC 500 Justice Drive (basement)

CART Court & Records Team - Quarterly Time Varies EOC 500 Justice Drive (basement)

